

**Program A: Gaming Control Board****OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation level budget request.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-423 Public Safety Services - Gaming Control Board  
 PROGRAM ID: Program A: Gaming Control Board

1. (KEY) To ensure that 100% of the known disqualified and unsuitable persons identified by the Louisiana State Police and/or Attorney General gaming investigators are denied a license or permit, in order to eliminate criminal and known corrupt influences on the gaming industry.

Strategic Link: This operational objective relates to Strategic Objective I.1: *To decrease by 100% the number of licenses and permits held by known disqualified and unsuitable persons identified by the State Police and/or the Attorney General gaming investigators in order to eliminate criminal and known corrupt influences on the gaming industry.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: In order to accomplish this operational objective, the Louisiana Gaming Control Board will afford applicants, licensees, and permittees administrative remedies as required by law and require compliance by the gaming industry with all statutory requirements for gaming by issuing licenses and permits for riverboat, video poker and land based gaming.

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Percentage of known unsuitable persons that were denied a license or permit	Not Applicable <sup>1</sup>	Not Available <sup>1</sup>	Not Applicable <sup>1</sup>	100%	100%	100%
K	Percentage of licensees or permittees who were disqualified and/or license or permit was suspended or revoked	Not Applicable <sup>1</sup>	Not Available <sup>1</sup>	Not Applicable <sup>1</sup>	100%	100%	100%
K	Number of administrative hearings held	325	164 <sup>2</sup>	465	465	175 <sup>2</sup>	175
	<b>Hearing Officer Decisions, by Category:</b>						
K	Number of hearing officer decisions - Riverboat	120	65 <sup>3</sup>	150	150	75 <sup>3</sup>	75
K	Number of hearing officer decisions - Video Poker	105	37 <sup>3</sup>	110	110	50 <sup>3</sup>	50
K	Number of hearing officer decisions - Casino	40	7 <sup>3</sup>	30	30	30 <sup>3</sup>	30
	<b>Louisiana Gaming Control Board (LGCB) Decisions, by Category:</b>						
K	Number of LGCB decisions - Riverboat	50	33 <sup>4</sup>	60	60	35 <sup>4</sup>	35
K	Number of LGCB decisions - Video Poker	47	56 <sup>5</sup>	50	50	60 <sup>5</sup>	60
K	Number of LGCB decisions - Casino	13	1 <sup>4</sup>	20	20	10 <sup>4</sup>	10

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
	<b>Administrative Actions (Denials, Revocations, and Suspensions)- As a Result of Failure to Request an Administrative Hearing, by Category:</b>						
K	Number of administrative actions - Riverboat	60	16 <sup>6</sup>	60	60	15 <sup>6</sup>	15
K	Number of administrative actions - Video Poker	80	10 <sup>6</sup>	45	45	8 <sup>6</sup>	8
K	Number of administrative actions - Casino	20	1 <sup>6</sup>	20	20	5 <sup>6</sup>	5
	<b>Licenses and Permits Issued, by Category:</b>						
K	Number of licenses and permits issued - Riverboat	165	168	165	165	175	175
K	Number of licenses and permits issued - Video Poker	485	912 <sup>7</sup>	400	400	750 <sup>7</sup>	750
K	Number of licenses and permits issued - Casino	40	90 <sup>7</sup>	40	40	90 <sup>7</sup>	90

<sup>1</sup> This is a new performance indicator. It did not appear under Act 11 of 2000 or Act 12 of 2001 and has no performance standards for FY 2000-2001 and FY 2001-2002. The agency did not provide an actual value for FY 2000-2001. The value shown for existing performance standard is an estimate of yearend performance not a performance standard.

<sup>2</sup> The number of administrative hearings appears to be decreasing due in part to the increased awareness of the gaming regulations; also, fines are sometimes paid prior to a hearing.

<sup>3</sup> Fewer than anticipated administrative actions were administered due to increased awareness in gaming regulations. This would impact the number of hearings held and the number of decisions rendered.

<sup>4</sup> A decrease in the number of administrative hearings held affects the number of appeals that would be filed with the Gaming Control Board.

<sup>5</sup> Although there has been a decrease in the number of administrative actions resulting in decreased number of hearings and appeals, the video gaming industry has been taking advantage of the administrative remedies available to them. Declaratory orders, rehearing and requests for extension of time also impact the number of board decisions.

<sup>6</sup> There has been a decrease in the number of administrative actions, but in situations where action has been instituted, licensees are taking advantage of the administrative remedies available to them.

<sup>7</sup> There has been an increase in the number of applications submitted and processed for both video poker and land-based gaming.